



Kids First: Hearing Services Frequently Asked Questions

- Q: Can there be exception to the age eligibility?
- A: No, this initiative is an Early Childhood Healthy and Ready to Learn effort.
- Q: If a child loses his hearing aid that was purchased as a part of Kids First, can a replacement hearing aid be paid for using this Project?
- A: Yes, subject to the availability of funds.
- Q: Does the Project pay for Cochlear Implants?
- A: No, because this requires a surgical service.
- Q: Can I use a provider that I select?
- A: Participating provider practices are ENT medical practices that have audiology or independent licensed audiology practitioner. Not every provider group may elect to participate in the Kids First: Hearing Services. A master listing of providers is available on the Kids First/MCFH website.
- Q: Will I owe the audiologist for deductibles or co-pays?
- A: Only if you have insurance that provides payment for hearing aids. Children who are eligible for Kids First Hearing Services do not have hearing aid coverage available.
- Q: I understand if my child is eligible for a hearing aid through Kids First then my child will also receive six (6) months of batteries paid for by the Project, is this right?
- A: Yes, after the six (6) month supply is exhausted, however, the family will be responsible for replacement battery cost.
- Q: I am a doctor whose practice is located across the state border; i.e., Bluefield, Virginia, but I see children from West Virginia; will those children still be eligible for the program?
- A: Yes, providing the child is a West Virginia resident who meets the eligibility requirements of the program.